

No. 13011(5)/3/2022-DP-I
Government of India
Ministry of Social Justice & Empowerment
Department Social Justice & Empowerment

Shastri Bhawan, New Delhi-110001

Date: 21st February, 2023

OFFICE MEMORANDUM

Subject: Transgender persons (Protection of Rights) Act, 2019-
Appointment of Complaint Officer in Establishments -there of

The undersigned is directed to say that Ministry has enacted "The Transgender Persons (Protection of Rights) Act, 2019" with the aim of creating a more inclusive society and provisions of the same came into force on 10th January, 2020 (copy attached). The Act, interalia, provides the right to self-perceived gender identity, access to healthcare services, the right to non-discrimination in employment & education and other welfare measures to transgender persons.

2. It is to inform you that Section 11 of the Act mandates that every establishment shall designate a person to be a complaint officer to deal with the complaints relating to violation of the provisions of the Act. Although this act came into being as early as January 2020, yet it has been gathered that most of the establishment of either Central Government or State Government or even in corporate sector has not appointed complaint officer to handle the complaints related to transgender persons as envisaged in the Act.

3. Therefore it is requested that all establishments of the governments and corporate sector may please take immediate steps to appoint complaint officer in every establishments under their administrative control in order to combat the prejudices against the community

4. This issues with the approval of the Competent Authority.

Shantanu Dixit

(Shantanu Dixit)
Assistant Director (DP Division)
e-mail: dixit.shantanu@nic.in

To

1. Secretary, All Ministry/Departments of Government of India
2. Chief Secretary, All State/UT Government
3. Ministry of Corporate Affairs with request to ensure that same is being complied with in corporate sector of the country.